

Gomes Trading – Customer Privacy Policy

Effective Date: [Insert Date]

At Gomes Trading, we value your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you submit it through our Meta ads, website, or any other communication channels.

1. Information We Collect

When you interact with our Meta ads or website, we may collect the following information:

- Name and surname
- Contact details (phone number, email address)
- Business name (if applicable)
- Any additional information you provide through our forms

2. How We Use Your Information

We use your personal information to:

- Respond to your enquiries
- Provide product information, quotes, or services you requested
- Process and fulfil your orders
- Share relevant promotions, offers, or updates (only if you've given consent)

3. Sharing of Information

We do **not** sell, rent, or trade your personal information to third parties. Your information may only be shared with trusted service providers who assist us in operating our business, and only for the purposes described in this policy.

4. Data Security

We implement appropriate technical and organisational measures to protect your information from unauthorised access, loss, misuse, or disclosure.

5. Your Rights

You have the right to:

- Access the personal data we hold about you
- Request corrections to your personal information
- Withdraw your consent to receive marketing communications at any time

6. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

Email: sales@gomestrading.co.za